

WARRANTY POLICY

VAJRAA

We extend warranty for our product against manufacturing defects in materials and workmanship to fulfilment of terms and conditions as below:

- The term of warranty shall be **12 months on Rotary Tiller and 6 months on Plough from the date of purchase of implement.**
- This warranty will become void if the product or any part thereof be used for any purpose other than that recommended by the company. Likewise, the limited warranty shall cease and become void if the product be misused, neglected or damaged by owner, operator or any third parties. The company has the right to determine whether the named product has been misused, abused, or lacked maintenance in any manner mentioned. The company decision will be final.
- The warranty is not extended for normal wear and tear of component like rubber components and parts in continuous contact with soil, nut, bolt & other brought out items like bearings and oil seal etc.,
- Parts manufactured by other companies (leaf spring set, bearings, disk, blades, gears, tyre tube, flap etc.) are warranted by them. For their claim, their decision will be binding for us and you also.
- If there is any technical problem in the implement during warranty period, our mechanic will come and repair it in your location. The transportation charges of mechanic should be bearded by you. If there is any major technical problem, company experts or engineers will solve it in our factory premises.
- Regularly check and tighten the fasteners with grease. Loose nut and bolt would cause damage to the implement. At that time, this warranty will become void.
- The spare parts will always be invoiced on dispatch.

- Warranty is valid only if the equipment is operated and maintained as per the maintenance guidelines given in the operator's manual. If the instructions are not followed, the warranty becomes null and void.

NETRAA

- The term of warranty shall be **12 months from the date of purchase of product.**
- This warranty will become void if the product or any part thereof be used for any purpose other than that recommended by the company. Likewise, the limited warranty shall cease and become void if the product be misused, neglected and damaged by owner, operator or any third parties. The company has the right to determine whether the named product has been misused, abused or lacked maintenance in any manner mentioned. The company decision will be final.
- You shall not use our Services (and we will not be liable for your use of the Services and Device) in connection with (i) Tractors with modified engine or electronic control systems, or (ii) Tractors of any make, model or year that we do not support, as set forth on the App.
- You shall not, nor allow third parties to (i) resell or charge others for use of our Services, App or Device or (ii) duplicate, disassemble, decompile, transfer, exchange or translate our Services, create derivative works of the Device or Software, or attempt to reverse engineer, alter or modify any part of the same. All rights, title, and interest in and to the Service, the Device and their components will remain with and belong exclusively to AKSHAYA AGRI.
- Warranty is valid only if the product is operated and maintained as per the maintenance guidelines given in the operator manual. If the instructions are not followed, the warranty becomes null and void.

Akshaya Combine H224

The warranties described below are provided by Akshaya Agri to the original purchasers of new Equipments purchased from Akshaya Agri or authorized Akshaya Agri dealers (the "selling Dealer"). These warranties apply only to Equipments intended for sale in India. Under these warranties, Akshaya Agri will repair or replace, at its option, any part covered under these warranties which are found to be defective in material or workmanship during the applicable warranty term.

- **What is Warranted: -**

- The term of warranty shall be **1st Harvesting Season or 300 Hours whichever comes first from the date of purchase.**
- Subject to point B, all parts of any new Equipment are warranted for the mentioned period or operating hours specified above. Each warranty term begins on the date of delivery of Equipment.
- Delayed warranty start date may be considered at the discretion of Akshaya Agri provided that the dealer establishes that the customer has purchased the product before start of the season. However, delayed warranty shall be the same tenure and conditions as mentioned herein in clause A above.

- **What is not Warranted: -**

1. Depreciation or damage caused by normal wear, lack of reasonable and proper maintenance, failure to follow operating instructions /recommendations, misuse, lack of proper protection during storage, vandalism, the elements or collision or accident; Normal maintenance parts and/or service, cutting parts, elevator floors, fan blades, wear strips, sprockets, cables, chains, clutch lining, bearings sealed & un-sealed. Equipment is used for racing or any other competitive purpose or activity.
2. Repairs & replacements of parts arising out of fair wear and tear, misapplication, overloading, to all wear related components such as Bearings, Bearing Shells, Bushes, Wear Rings and Sleeves. Drive belts, fasteners and Rubber items such as Seals, ORings, Gaskets
3. The purchaser shall permit only Company authorized representative to perform repairs or replacement on Equipment. If the Equipment or any part thereof is repaired or altered by any person other than our authorized representative, then the warranty is null and void.
4. The purchaser shall at all times in the operation of any of the Company's products use only recommended grade of lubricants.

5. The purchaser shall ensure that all the scheduled services are carried out periodically without any lapse, as per our recommendation, which is available in the Operation and Maintenance Manual furnished with each of the Equipment.
6. We reserve the right to make changes in design or introduce any improvement or add any part on Equipments at any time without incurring any obligation to install the same on products previously sold.
7. The use of products of replacement parts not manufactured or supplied by the Company will invalidate this warranty.

• **Securing Warranty Service:** - To secure warranty service the purchaser must

1. Report the Equipment defect to an authorized dealer and request repair within the applicable warranty term.
2. Equipment should be registered for warranty on Akshaya Agri App & Present evidence of the warranty start date with valid proof of purchase.
3. Make the Equipment available to the authorized dealer or service centre within a reasonable period.

• **No Dealer Warranty:** -

The dealer has no authority to make any warranty, representation, condition or promise on behalf of Akshaya Agri, or to modify the terms or limitations of this warranty in any way.

- If further information is desired, contact the selling Dealer or Akshaya Agri.
- All proceedings relating to any dispute arising between the Akshaya Agri & the purchaser on the liability of the Company under this warranty shall be taken in civil courts having JURISDICTION in Pune (MAHARASHTRA) only.

AKSHAYA (Baler & Bund Plaster)

We extend warranty for our product against manufacturing defects in materials and workmanship to fulfilment of terms and conditions as below:

- The term of warranty shall be **12 months from the date of purchase of implement.**
- To secure warranty Dealer or Customer must
 1. Complete warranty registration of their Equipment on warranty Portal through Akshaya Agri App.
 2. Report the Equipment defect to Akshaya Agri authorized dealer and request repair within the applicable warranty terms.
 3. Make the Equipment available to Akshaya Agri authorized dealer or service centre within a reasonable period.
- This warranty will become void if the product or any part thereof is used for any purpose other than that recommended by the company. Likewise, the limited warranty shall cease and become void if the product is misused, neglected or damaged by the owner, operator or third parties. The company has the right to determine whether the named product has been misused, abused or lacked maintenance in any manner mentioned. The company's decision will be final.
- The warranty is not extended for normal wear and tear of components like rubber components and parts in continuous contact with soil, nut, bolt & other brought-out items like bearings, oil seal, Tube Flap, Tyres etc.,
- Parts manufactured by other companies (leaf spring set, bearings, disk, blades, gears, tyre tube, flap etc.) are warranted by them. For their claim, their decision will be binding for us and you also.
- If there is any technical problem in the implement during warranty period, our mechanic will come and repair it in your location. The transportation charges of mechanic should be bearded by you. If there is any major technical problem, company experts or engineers will solve it in our factory premises.
- Warranty is valid only if the equipment is operated and maintained as per the maintenance guidelines given in the operator's manual. If the instructions are not followed, the warranty becomes null and void.